

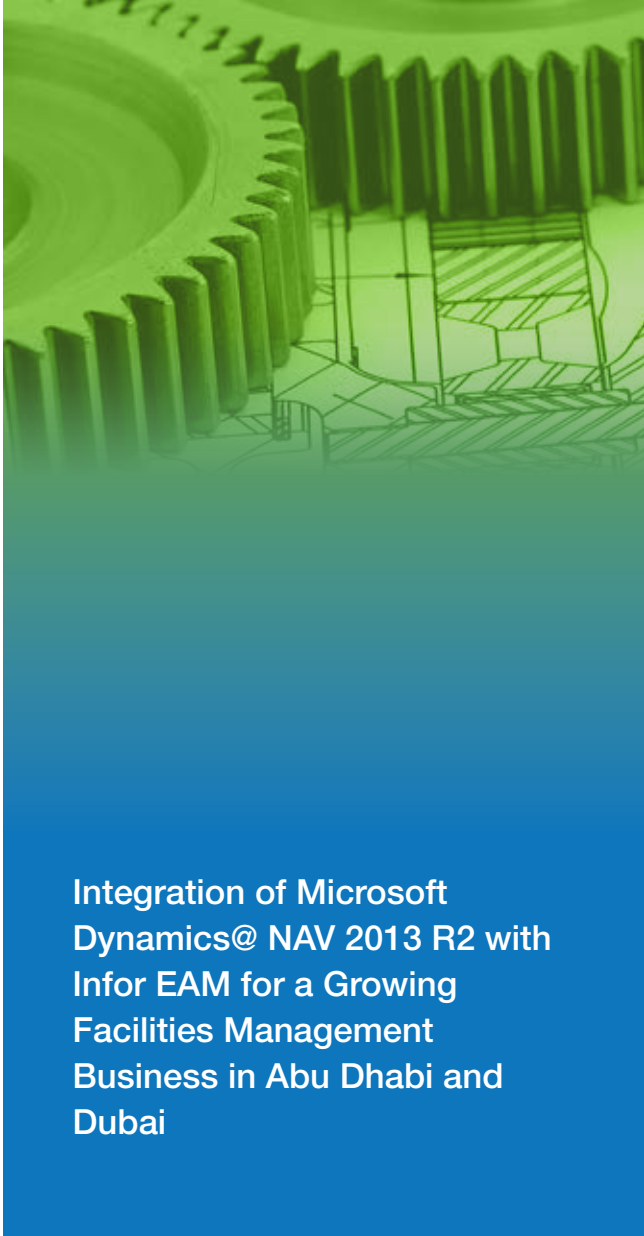
Case study

About the client

The client is an Abu Dhabi and Dubai based growing business, offering facilities management and on-site engineering solutions to a wide variety of clients throughout UAE and the Middle East region. They provide integrated management of all types of built environments, from residential and commercial towers, housed villa communities and urban towers to shopping malls and industrial complexes. Their service offerings include property strategy, building maintenance and operations, space management, energy and communications infrastructure.

Business case

The customer had an existing IT system infrastructure consisting of Oracle e-Business Suite and an in house application. The in house application handled only facility management aspects whereas complex aspects such as finance and accounts were handled by Oracle e-Business Suite. As the company moved towards expansion, the in house facility management application appeared to have several limitations, primarily in terms of scalability and support. Integration was a major issue as the company desired to have a consolidated system with HR, Financial, Supply Chain, Payroll and Facility Management modules operating under a single umbrella and the company decided to contact Godrej Infotech Ltd. (GITL) for this integration.



Integration of Microsoft Dynamics@ NAV 2013 R2 with Infor EAM for a Growing Facilities Management Business in Abu Dhabi and Dubai

Highlights

Industry: Facility Management

Employees: 150

Project Location: United Arab Emirates

Engagement Since: 2013

Solution Snapshot:

- First Engagement with Client
- First Collaborated Execution as a Partner of Intertec LLC.
- Centralized Data Repository
- Integrated HR & Payroll Modules as per UAE policies
- Extensive Reports

Environment:

- Operating System - Windows Server 2012
- Database - SQL Server 2012

Modules:

- Finance
- Fixed Assets
- Sales
- Purchase
- Inventory
- HR & Payroll

Business solution

After a detailed evaluation, client selected Microsoft Dynamics NAV 2013 R2 to handle the business function covering Finance, Supply Chain along with HR and Payroll. It also involved integration of Infor EAM solution to handle their facility management needs.

Godrej Infotech Ltd. successfully executed this engagement on time, with competitive cost benefits to the customer. Key factors contributing to the success were:

- Project plan and charter shared by all stakeholders
- Structured execution of the detailed plan
- Excellent understanding of the solution and business
- Geographical presence

Challenges

Building a consolidated system for the client with enhanced facility management, HR and payroll modules had the following challenges:

- Integration with Infor EAM
- Data integration across different modules
- Handling multiple partners across cultures
- End to end testing was sole responsibility of GITL

Benefits

The new system implementation increased productivity and led to the following business benefits:

- Seamless integration of Infor EAM and Microsoft Dynamics@ NAV 2013 R2 enabling smooth co-ordination between departments
- 30% reduction in payroll processing time due to integration of HR and Payroll
- 40% increase in asset utilization due to information on asset workload and allocations
- Integrated reporting

Contact us



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About Godrej Infotech

Godrej Infotech Ltd, part of \$4.1 Bn. Godrej group, is a software services consulting company with HQ in Mumbai and operations across India, Middle-East, APAC & Europe. A CMM Level 4 and ISO 9001:2008 certified company, GITL's service offerings follow proprietary methodologies derived from product best practices and experience in similar implementations. We have strategic partnerships with Microsoft, LS Retail, Infor and SAP for ERP and their allied products. GITL is committed to its 350+ customers globally in the Manufacturing, Engineering, Projects, Retail and Distribution arenas.